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## QUALITY POLICY STATEMENT

PSG EBSRAY, a leader in manufacturing and designing of industrial/process pumps, is committed to only the highest level of Quality for all products and services offered to our customers.

In achieving this objective, it is the policy of PSG EBSRAY to implement an effective and efficient Quality Management System. Key factors enabling a consistent and uniform approach to our overall product quality include:

- ✓ The implementation and maintenance of a Quality System based upon International Quality Standard ISO9001 and the Quality System requirements for Manufacturers as required for the ANZEx, ATEX, IECEx and UL51 Schemes as well as all applicable and relevant regulatory requirements.
- ✓ The implementation and adherence to continuous improvement.
- ✓ The innovative development of all internal procedures directed at achieving continued quality enhancement.
- ✓ The involvement of all employees in training, education and quality improvement techniques.
- ✓ The total commitment of management to enable these ongoing processes to develop and to continually improve the Quality Management System.
- ✓ A framework for setting and reviewing policy objectives relating to continual improvement.

By the adoption of this policy, excellence will be achieved to completely satisfy customer requirements.



John Cosgrove  
General Manager  
Ebsray Pumps Pty. Limited  
A.B.N. 52 000 061 003

The logo for Ebsray, featuring the word 'Ebsray' in a stylized, italicized, blue font.